

**Alexandria Location**

1800 N. Beauregard St., Suite 300
Alexandria, VA. 22311

tel: 703-680-2111
fax: 703-878-3939

Woodbridge Location

2296 Opitz Blvd., Suite 350
Woodbridge, VA. 22191

Due to the COVID-19 pandemic, we are taking the following precautions to protect our patients and staff: **Effective March 17^t, 2020 and until further notice, Potomac Urology Center will be seeing only urgent/emergent urologic patients.**

If you are or if anyone in your home is experiencing signs or symptoms of a respiratory illness or is running a fever, or if you or anyone in your household has taken a cruise or traveled to or from China, South Korea, Iran, Italy, Japan, UK, or Ireland in the last 14 days, we ask that you reschedule your appointment. Please note, if you are unable to be seen in the office, we will not be able to provide treatment.

Also, we are requesting that patients attend their appointments alone if possible. We will limit each patient to ONE VISITOR only at his/her appointment.

All patients and visitors will be subject to screening upon arrival and may be asked to reschedule if you are exhibiting respiratory symptoms or a fever upon arrival. Please feel free to reschedule any non-urgent appointment. Examples of non-urgent appointments consist of but is not limited to: 1, 3, 6 or 12 month follow ups, erectile dysfunction, prescription refills, overactive bladder, incontinence.

Please feel free to contact our office using the following options:

- 1)accessing your patient portal**
- 2)calling our office 703-680-2111**

If you have an upcoming surgery, please stay in close contact with our surgery schedulers. We are expecting the hospitals to begin limiting elective surgeries this week. A surgery scheduler will contact you if your surgery is cancelled.

We expect to have extremely high call volumes in the coming days. Please attempt to use the other forms of communication (patient portal) with us if possible.

In order to assist our community with the burden to all healthcare facilities during this time, **we ask that you contact our office FIRST for any URGENT urologic conditions prior to going to an Emergency Room or urgent care facilities.**

Our team at Potomac Urology Center appreciates the trust you place in us to care for your urologic needs. During this unprecedented time, we appreciate your patience and understanding as we navigate through the coming weeks. We can assure you that we will do our best to continue to deliver the best care possible for all our patients. We encourage you to stay informed, practice social distancing, and assist our communities in getting through this time as safely as possible.